



LAUDA WIRE

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Content

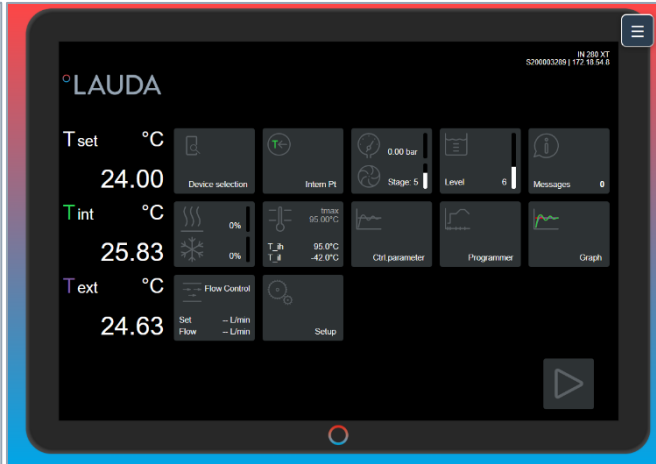
Topic 1: Availability of Ultracool UC 100 with natural refrigerant

Topic 2: Command App – Interactive web demonstrator

Topic 3: LAUDA AI Voice Agent in LAUDA.LIVE Services

Topic 4: Update of the Heat Transfer Liquid Brochure

Topic 1: Availability of UC 100 with natural refrigerant		WIRE 2026-004
Concerned product lines: Ultracool	Type: UC 100	
 		
Facts: With immediate effect the circulation chiller type UC 100 is available with natural refrigerant. The unit contains the refrigerant propane (R-290) with a very low GWP (Global Warming Potential) value of 3. Technical details can be found in the product data sheets available on the LAUDA website. Link: Circulation chillers Ultracool UC 100 The existing F-gas variants will be available in parallel until December 31, 2026, in compliance to European F-Gas Directive. The unit contains more than 150 g of natural refrigerant (A3). Therefore, a safety concept including a gas warning sensor is necessary and integrated by standard in the unit. A presentation is available via the link below containing information about refrigeration regulations and the safety concept of Ultracool units, among other important features and product details. https://lauda.box.com/s/a6adwge5bahmqtybqrz3scq82aseuj9v All LAUDA Ultracool units with natural refrigerant propane incorporate a safety system by standard compared to many competitors that require mandatory “accessories” such as gas warning sensors, safe control and power supply. The integration of the safety system eases installation and operation. For questions reach out to your area sales manager.		
Action required: • Update your sales material and local website content. • Inform your existing and potential customers. • Quote natural refrigerant solutions whenever available to ease market implementation when regulation is active and enforces use of natural refrigerants solutions exclusively		

Topic 2: LAUDA Command App – Interactive web demonstrator		WIRE 2026-004
Concerned product lines: Integral, Universa, Variocool		Type: All types
EXPERIENCE IT LIVE NOW Discover the LAUDA Command App in the interactive web demonstrator. Click through the key features, explore the intuitive user interface, and experience how easy temperature control via app can be – directly in your browser, without installation and without a device.  Note: This is a demo environment with simulated data. The displayed behavior is for illustrative purposes only and does not reflect real device operation. This demo is optimized for desktop use. 		
Facts: The LAUDA Command App and LAUDA Command Professional App are now available on the LAUDA website as an interactive web demonstrator, with no installation required and no physical device needed on site. Interested parties can now explore the LAUDA Command App and the LAUDA Command Professional App directly in their browser and intuitively try out the key features. These range from device selection and temperature control to the management of parameters, notifications, and basic settings. The LAUDA Command Professional App version additionally offers advanced capabilities such as programmer, graphical temperature profiles, data logging, and flow control. Information on the LAUDA Command App: LAUDA Command device control app °LAUDA Interactive Demonstrator: LAUDA Command App Live Demo The web demonstrator is aimed at anyone who wants to get a first impression of the app, whether ahead of a purchasing decision, in preparation for device deployment, or as part of training sessions and product presentations. It allows users to familiarize themselves with the interface, work through typical workflows, and assess the full potential of the app, effortlessly and accessible at any time. This makes it equally well suited for sales, customer support, and the onboarding of new team members. The demonstrator works with simulated data and is optimized for desktop use.		
Action required: • Inform and provide this information to your customers, especially those who are interested in using the app. • Use the demonstrator on the website		

Topic 3: LAUDA AI Voice Agent in LAUDA.LIVE Services		WIRE 2026-004
Concerned product lines: Universa, Integral IN, Variocool, Microcool, Alpha Type: All		
Device Information  LAUDA Universa U 8 M Chatting with LAUDA AI Voice Agent Hello, I would like to operate a U8M, but my mains fuse is only rated at 13 A. How do I limit the maximum current draw, and what changes during operation? On your LAUDA Universa U 8 M (MAX controller head), you can limit the device's maximum current consumption directly in the MAX menu. That's exactly intended for cases where the on-site fuse is lower than the device's possible maximum current draw. How to set the current limit (U 8 M, MAX) Nachricht senden... LAUDA AI Voice Agent Start conversation		
Facts: LAUDA.LIVE Services is being expanded with a new AI-powered feature: the LAUDA AI Voice Agent. Customers can now ask questions about their LAUDA product at any time – regardless of the topic, via voice or chat, in German and English. The agent is trained on the complete LAUDA knowledge base and covers the following areas: • Operating and user documentation • Service and maintenance documents • Product specifications • Troubleshooting and fault analysis When using the voice function, the conversation is processed in real time and simultaneously transcribed as text. If an issue cannot be fully resolved, a support ticket is created automatically, only a few contact details are required. The LAUDA AI Voice Agent will be successively expanded over the coming weeks and months, enabling additional product lines and device types to benefit from this feature. The LAUDA AI Voice Agent is available for all approved device lines and device types via: Your LAUDA Service °LAUDA Benefits • Available around the clock: independent of service hours and time zones • Voice and chat: spoken input is additionally transcribed as text • Seamless handover to LAUDA Service: automatic ticket creation when needed		
Action required: • Actively inform your customers about the new LAUDA AI Voice Agent in LAUDA.LIVE Services. • Recommend visiting LAUDA.LIVE Services and trying the agent first-hand.		

Topic 4: Update of the Heat Transfer Liquid Brochure

WIRE 2026-004

Concerned product lines:

Heat transfer liquids

Type:

All

Product line	Aqua 90	Therm 160	Therm 180	Therm 250	Ultra 301	Ultra 350	Kryo 10	Kryo 15	Kryo 20	Kryo 30	Kryo 51	Kryo 60	Kryo 65	Kryo 70 A	Kryo 95
Immersion and bath circulation thermostats															
Alpha	●	-	-	-	-	-	●	●	-	●	-	-	-	-	-
Universa ECO	●	-	-	-	-	-	●	●	-	●	-	-	-	-	-
Universa PRO	●	●	●	●	●	-	●	●	●	●	●	●	-	-	●
Universa MAX	●	●	●	●	●	-	●	-	●	●	●	●	-	-	●
Circulation chillers															
Microcool	●	-	-	-	-	-	●	●	-	●	-	-	-	-	-
Ultracool	-	-	-	-	-	-	●	●	-	-	-	-	-	-	-
Circulation and process thermostats															
LOOP	●	-	-	-	-	-	●	●	-	●	-	-	-	-	-
PRO	●	●	●	●	-	-	●	●	●	●	●	●	-	-	●
Variocool	●	-	-	-	-	-	●	●	-	●	-	-	-	-	-
Integral T	●	-	-	-	●	●	●	●	●	●	●	-	-	-	-
Integral XT	-	-	-	-	●	●	-	-	-	●	-	-	●	●	●
Integral P	-	-	-	-	-	-	-	-	-	●	-	-	-	-	-
Ultratemp	-	-	-	-	-	-	●	●	-	-	-	-	-	-	-

● = Approved for product line
 ● = Limited approval for the product line. Please check the specification
 - = Not approved for product line

Facts:

With a large number of optimizations and additions to our heat transfer liquid portfolio, we have updated our heat transfer liquid brochure. All content has been updated and information on our unique 5-year best-warranty program added, to support your heat transfer liquid sales efforts.

A clear overview of which heat transfer liquid is suitable for which device line can be found on page 3.

You can find the current brochure in the download center of our website and directly via:

[LAUDA_Heat_Transfer_Liquids_EN_2026.pdf](#)

Action required:

- Update your sales material and local website content.
- Inform your existing and potential customers.